

Revenues and Benefits Joint Committee 27th June 2023
Performance Update
Appendix 1: Performance Data Financial Year 2022/23

<u>Measure</u>	<u>2022/23 Annual Outturn</u>		<u>2021/22 Annual Outturn</u>	
	NK	COL	NK	COL
Local Authority				
Council Tax collection (cumulative)	98.41%	94.15%	98.38%	94.00%
NNDR collection (cumulative)	99.34%	99.19%	99.74%	98.45%
NNDR collection – WLDC (cumulative)	97.39%		96.75%	
No. Revenues customers awaiting change to be processed	298	637	976	2,046
Total Net Arrears for Council Tax prior years (i.e. not including current year)	£1,219,061	£4,328,881	£1,813,006	£2,197,469
Total Net Arrears for NNDR prior years (i.e. not including current year)	£119,791	£168,921	£47,360	£117,570
Housing Benefit overpayments collection in period	143.02%	114.59%	102.89%	167.76%
Outstanding Housing Benefit overpayments debt	£1,267,664	£2,458,831	£1,418,662	£2,661,801
Housing Benefit New Claims: Average number of days to process (cumulative)	19.18 days	15.85 days	17.34 days	16.54 days
Housing Benefits Changes of Circumstances: Average number of days to process (cumulative)	2.77 days	3.08 days	2.80 days	3.55 days
No. Benefits customers awaiting assessment (cumulative)	928	1,792	651	2,117
% Benefits claims checked financially correct (cumulative)	96.70%	95.26%	96%	97%